

EXCELLENCE VS. QUALITY

“... Excellence translates to quality only when it meets the needs of the people in the pews and then exceeds their expectations and delights them.”

— FaithQuest Bible Study, page 153

Excellence	Quality
<p>Your church softball team has won the league championship trophy for the last ten years. To lose the trophy would mean that the team had ceased to achieve a standard of excellence.</p>	<p>Your church softball team strives to work together toward a common goal and to assist all members to discover and improve their skills and abilities.</p>
<p>Our church has met its conference apportionments every year for the past thirty years. We are the only church in the district that can claim such an achievement. Unfortunately, this year we were forced to put a freeze on our staff salaries, but they understood.</p>	<p>This year our congregation had a garage sale to try to meet our budget. Every group in the church participated. This is the first time we have been able to pay our apportionments in twenty years, and we met several new people from the community.</p>
<p>Our church membership increases every year by at least 10 percent. However, our Sunday morning attendance seems to stay the same.</p>	<p>Every new member in our church has the opportunity to join a small group and has a “Faith Friend” who helps them feel a part of the congregation.</p>

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EMPOWERMENT

- Empowerment means “to grant authority to change.”
- People do not resist change; they resist being changed.

A Myth about Empowerment:
“Power is finite. If I give up power, I will have less power.”

Reality:
“Power is infinite. The more people feel empowered,
the stronger the community will become.”